# 102 - Dept of Financial Institutions

### **A001** Agency Management and Administrative Services

The Administration Division provides administrative and technical services for the Department of Financial Institutions. Activities include policy and legal advice; communications; human resources, financial and budgeting services; and information systems. The activities provide the support and framework to effectively carry out the department's mission.

	FY 2006	FY 2007	Biennial Total
FTE's	28.0	27.0	27.5
GFS	\$0	\$0	\$0
Other	\$2,768,000	\$4,183,000	\$6,951,000
Total	\$2,768,000	\$4,183,000	\$6,951,000

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Flexible regulation

### A002 Chartering, Licensing and Registration

The Department of Financial Institutions evaluates and approves for banks and credit unions: new applications, mergers, conversions, branches, and corporate governance changes. The department also conducts licensing, registration, and exemption activities for the following financial entities and persons: broker dealers, broker dealer representatives, investment advisers, investment adviser representatives, securities issuers, franchises, franchise brokers, business opportunities, escrow agents, escrow officers, mortgage brokers, check cashers and sellers (payday lenders), money transmitters, currency exchangers, and consumer loan companies.

	FY 2006	FY 2007	Biennial Total
FTE's	25.4	25.5	25.5
GFS	\$0	\$0	\$0
Other	\$2,422,000	\$2,603,000	\$5,025,000
Total	\$2,422,000	\$2,603,000	\$5,025,000

Statewide Result Area: Improve the economic vitality of businesses and individuals

Statewide Strategy: Flexible regulation

	Average nur	nber of b	usiness days to proc	ess and issu	e a license.
I	Biennium	Period	Target	Actual	Variance
ĺ	2005-07	8th Qtr	5		
		7th Qtr	5		
		6th Qtr	5		
		5th Qtr	5		
		4th Qtr	5		
		3rd Qtr	5		
		2nd Qtr	5		
		1st Qtr	5	2	(3)
- 1					

Respond in a timely manner to licensing and registration applications. 5203.

Number of business days for final processing of a new small business application.

Biennium	Period	Target	Actual	Variance
2005-07	FY2007	30		
2005-07	FY2007	30		
	FY2006	30		
2005-07	FY2006	30		

5202 Division of Consumer Services Average of 30 Business Days Objective: Respond in a timely manner to licensing and registration applications.

Turnaround time for initial response to applicants for new small business license and registration applications.

Biennium	Period	Target	Actual	Variance
2005-07	FY2007	10		
	FY2006	10		

4201 Division of Securities Average of 10 Business Days Objective: Respond in a timely manner to licensing and registration applications.

Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	20		
	7th Qtr	20		
	6th Qtr	20		
	5th Qtr	20		
	4th Qtr	20		
	3rd Qtr	20		
	2nd Qtr	20		
	1st Qtr	20	8.9	(11.1)

### A003 Education and Public Outreach

The department conducts consumer education and stakeholder outreach activities and provides technical assistance and regulatory guidance to banks, credit unions, securities and consumer lending industry participants. Activities may include, but are not limited to: presentations, town meetings, press conferences, technical assistance, advisory letters and bulletins, addressing consumer concerns, and all other related activities that provide education and information to assist consumers and other stakeholders.

	FY 2006	FY 2007	Biennial Total
FTE's	4.2	5.2	4.7
GFS	\$0	\$0	\$0
Other	\$477,000	\$456,000	\$933,000
Total	\$477,000	\$456,000	\$933,000

Statewide Result Area: Improve the economic vitality of businesses and individuals Statewide Strategy: Flexible regulation

Percentage of consumers who rate Department of Financial Institutions outreach program and materials as helpful.				
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	85%		
	7th Qtr	85%		
İ	6th Qtr	85%		
	5th Qtr	85%		
	4th Qtr	80%		
	3rd Qtr	80%		
	2nd Qtr	80%		
	1st Qtr	80%	88%	8%
Expand consumer education/outreach and raise awareness of				
Department of	f Financial	! Institutions.		

#### A004 Enforcement

The department conducts various types of supervisory, surveillance, and enforcement activities to detect and take corrective action for violations of the regulatory and anti-fraud statutes applicable to financial institutions. Activities include: complaint processing, investigation, and appropriate action against securities issuers and brokers, investment advisers, mortgage brokers, check cashers and sellers (payday lenders), money transmitters, currency exchangers, consumer loan companies and escrow agents; and investigation and appropriate actions against banks and credit unions. Coordination and assistance to other law enforcement agencies and prosecutors, and providing testimony in courts of law are additional activities associated with enforcement.

	FY 2006	FY 2007	Biennial Total
FTE's	36.4	35.4	35.9
GFS	\$0	\$0	\$0
Other	\$4,300,000	\$4,405,000	\$8,705,000
Total	\$4,300,000	\$4,405,000	\$8,705,000

Statewide Result Area: Improve the economic vitality of businesses and individuals Statewide Strategy: Provide consumer protection

Average number of business days to assess, investigate, and resolve consumer complaints.					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	120			
ĺ	7th Qtr	120			
ĺ	6th Qtr	120			
ĺ	5th Qtr	120			
	4th Qtr	120			
	3rd Qtr	120			
	2nd Qtr	120			
	1st Qtr	120	135	15	
Enhance prot	Enhance protection for consumers engaging in investments				

Enhance protection for consumers engaging in investments and other financial transactions.

Number of enforcement actions taken per year.					
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	200			
	4th Qtr	200			
	1st Qtr	0	44	44	
	Enhance protection for consumers engaging in investments and other financial transactions.				

#### A005 Examinations

The department performs several types of examinations. The three primary examinations are: (1) Compliance and for-cause examinations of securities broker dealers, mortgage brokers, mortgage broker dealers, investment advisers, escrow agents, escrow officers, debenture companies, check cashers and sellers (payday lenders), consumer loan companies, money transmitters, and currency exchangers; (2) Safety and soundness examinations of banks, credit unions, debenture companies, money transmitters, trust companies, Small Business Association (SBA) lenders, and industrial development corporations; and (3) Information system examinations of banks and credit unions.

	FY 2006	FY 2007	Biennial Total
FTE's	75.7	75.1	75.4
GFS	\$0	\$0	\$0
Other	\$8,336,000	\$8,774,000	\$17,110,000
Total	\$8,336,000	\$8,774,000	\$17,110,000

Statewide Result Area: Improve the economic vitality of businesses and individuals Statewide Strategy: Flexible regulation

	Average number of days to complete an examination report.				
Ī	Biennium	Period	Target	Actual	Variance
ĺ	2005-07	FY2007	30		
	2005-07	FY2007	30		
		FY2006	30		
	2005-07	FY2006	30		

3502 Division of Credit Unions 30 Calendar Days Objective: Conduct efficient and effective examinations to deliver timely and useful information to agency management and regulated entities.

Γ	Number of examinations conducted.				
	Biennium	Period	Target	Actual	Variance
Γ	2005-07	FY2007	220		
		FY2006	200		

5501 Division of Consumer Services Objective: Conduct efficient and effective examinations to deliver timely and useful information to agency management and regulated entitites.

Percentage	Percentage of banking assets held at institutions with satisfactory					
	ratings.					
Biennium	Period	Target	Actual	Variance		
2005-07	8th Qtr	95%				
	7th Qtr	95%				
	6th Qtr	95%				
	5th Qtr	95%				
	4th Qtr	95%				
	3rd Qtr	95%				
	2nd Qtr	95%				
	1st Qtr	95%	94%	(1)%		
Return problem institutions to a safe and sound condition.						

Percenta	Percentage of banks with satisfactory examination ratings.				
Biennium	Period	Target	Actual	Variance	
2005-07	8th Qtr	90%			
	7th Qtr	90%			
	6th Qtr	90%			
	5th Qtr	90%			
	4th Qtr	90%			
	3rd Qtr	90%			
	2nd Qtr	90%			
	1st Qtr	90%	91%	1%	
Return problem institutions to a safe and sound condition.					

Percent	Percentage of credit union assets held at institutions with satisfactory ratings.					
Biennium	Period	Target	Actual	Variance		
2005-07	8th Qtr	95%				
	7th Qtr	95%				
	6th Qtr	95%				
	5th Qtr	95%				
	4th Qtr	95%				
	3rd Qtr	95%				
	2nd Qtr	95%				
	1st Qtr	95%	98%	3%		
Return problem institutions to a safe and sound condition.						

Percentage	of credit	unions with satisfactory	/ examir	nation ratings.
Biennium	Period	Target	Actual	Variance
2005-07	8th Qtr	80%		
	7th Qtr	80%		
	6th Qtr	80%		
	5th Qtr	80%		
	4th Qtr	80%		
	3rd Qtr	80%		
	2nd Qtr	80%		
	1st Qtr	80%	83%	3%
Return problem institutions to a safe and sound condition.				

Percentage of financial institutions with satisfactory examination ratings.						
Biennium	Period	Target	Actual	Variance		
2005-07		80%				
	FY2006	80%				
3504 Divisio	on of Credit	Unions Objective:	Maintain a			
regulatory environment that identifies and resolves excessive						
risk, yet is hospitable to financial institutions' viability,						
competitivene	ess, and gro	competitiveness, and growth.				

Percentage of institutions restored to a satisfactory condition from prior year's unsatisfactory rating.				
Biennium	Period	Target Actual	Variance	
2005-07	FY2007	25%		
2005-07	FY2007	30%		
	FY2006	30%		
2005-07	FY2006	25%		
3503 Division of Credit Unions Objective: Return problem				
institutions to a safe and sound condition.				

## **ZZZX** Other Statewide Adjustments

This item reflects proposed compensation and other adjustments that were not allocated to individual agency activities. The agency will assign these costs to the proper activities after the budget is enacted.

	FY 2006	FY 2007	Biennial Total
FTE's	0.0	0.0	0.0
GFS	\$0	\$0	\$0
Other	\$(1,000)	\$111,000	\$110,000
Total	\$(1,000)	\$111,000	\$110,000

Statewide Result Area: Strengthen the ability of state government to achieve results

efficiently and effectively

Statewide Strategy: Human resources support for government agencies

## **Grand Total**

	FY 2006	FY 2007	Biennial Total
FTE's	169.7	168.2	169.0
GFS	\$0	\$0	\$0
Other	\$18,302,000	\$20,532,000	\$38,834,000
Total	\$18,302,000	\$20,532,000	\$38,834,000